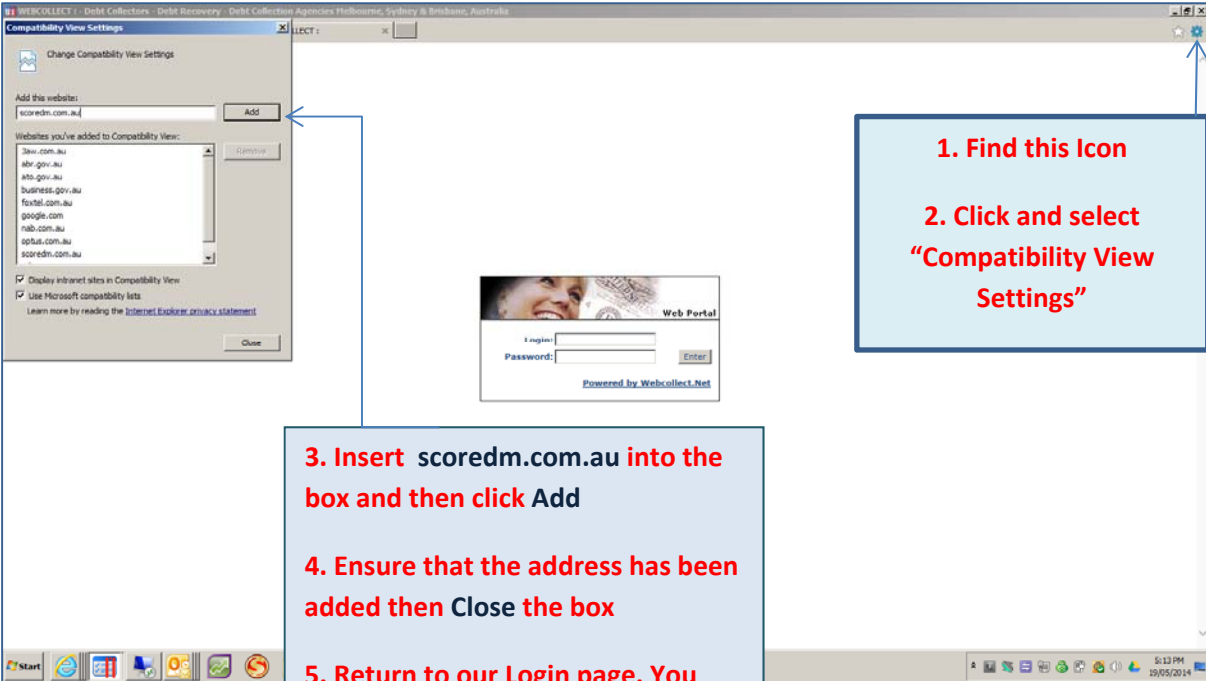


## Web-Collect – Fixing Internet Explorer View – Score Debt Management

The following diagram explains the way in which you can fix viewing problems inside Web-Collect

Simply follow the numbered instructions...

(NOTE: If you cannot locate the icon then in Internet Explorer go to Tools > Compatibility View Settings and then follow the procedures from 3. onwards)



**1. Find this Icon**

**2. Click and select "Compatibility View Settings"**

**3. Insert scoredm.com.au into the box and then click Add**

**4. Ensure that the address has been added then Close the box**

**5. Return to our Login page. You should now be able to view the page correctly.**